Jay Martin Consulting Role Recommendation

BACKGROUND

- CONTRACT RENEGOTIATED REMOVING "COMMITTED NUMBER OF DAYS"
 - -VERBAL COMMITMENT OF 45 TO 80 DAYS
 - -AUG. 1, 1995 TO AUG. 1, 1996 TIME FRAME
 - -REIMBURSED FOR TRAVEL & EXPENSES
- PRIOR COMMITMENT TO 150 DAYS MINIMUM
- HISTORICAL USE OF JAY
 - -D/A CONTACT SOLO AND WITH RJR PERSONNEL
 - -ATTENDANCE AT CRITICAL CONVENTIONS CUSTOMER MEETINGS
 - -ADVISORY COUNCIL MEMBER
 - -TRADE MARKETING VISION WHOLESALE TEAM

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Jay Martin Consulting Role Recommendation

RECOMMENDED PLAN

- LEVERAGE JAY IN IDENTIFICATION OF ISSUES AND OPPORTUNITIES IN WAM PROPOSITION WITH LSS
 - -CLEARLY STATED OBJECTIVES, DELIVERABLES, TIMING -PROVIDE REALISTIC SOLUTION TO ISSUES
- UTILIZE JAY FOR CONSTRUCTION OF AMBASSADOR PROGRAM TEST (OR ANOTHER CONCEPT) FOR NEW YORK METRO OPPORTUNITY Salesmen uncentive program
 - -CLEARLY STATED OBJECTIVES, DELIVERABLES, TIMING -WORKING WITH RSM & BDH
 - UTILIZE FOR DEVELOPMENT OF N.D. NET TEST RECOMMENDATION WITH SCOTT FEIT, BRUCE HATTER AND NEW TRADE MANAGER
 - -CLEARLY STATED OBJECTIVES, DELIVERABLES, TIMING
 - SPECIFIC DIRECT ACCOUNT MEETINGS ONLY AS REQUESTED BY JVM, AVP'S, LSS, OR BKS
 -IDENTIFY CUSTOMER, TIMING, OBJECTIVES, DELIVERABLES
 - CONTINUE AS ADVISORY COUNCIL MEMBER

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Jay Martin Consulting Role Recommendation

MAJOR CHANGES

• CEASE ATTENDANCE AT CONVENTIONS ALREADY ATTENDED BY RJR MANAGEMENT, UNLESS SPECIFICALLY REQUESTED BY

-JVM, AVP(S), BKS, LSS OR SGH

- RANDOM FIELD VISITS WITHOUT REQUESTS OF BKS, JVM, AVP(S), LSS
- ELIMINATION OF INVOLVEMENT IN LONG TERM WHOLESALE TRADE VISION TEAM

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NEXT STEPS

LSS/BKS GET JAY INTO FOLD ON WAM	ASAP
BKS/BDH GET JAY INTO N.D. NET DISCUSSIONS & MEETINGS WITH SCOTT FEIT	3Q
MEETING IN NEW YORK PER DLW DIRECTION TO DESIGN METRO PROGRAM CONCEPT	3Q
JVM,LSS,AVP'S IDENTIFY ACCOUNT MEETINGS JAY SHOULD BE INCLUDED IN OR MAKE ON HIS OWN	QTRLY

- -** OBJECTIVES
- -** DELIVERABLES
- -** TIMING
- INVOLVE/INFORM RSM ON ALL OF THE ABOVE

**Note: BKS will communicate to J. Martin once established.

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